

## Auszug aus dem Abschlussbericht 2010 des ATP Supervisors

„...This was the first Challenger in Kitzbuhel but on the same site that for many years has staged an ATP Tour event. ...From comments received from some who had been here last year it is apparent that the organisational standard has improved from when this was still a tour event and certainly the level of organisation here is easily capable of handling a more significant event than we had this time...“

### There are a number of very positive aspects:

- 1) There was very good TV coverage via the internet and on national channels.
- 2) The courts are in excellent condition and their speed of recovery after rain was remarkable - there are other clay court events I have worked where the weather we had this week would have made completing the tournament an impossibility. The grounds team, and especially their leader Fritz, deserve great praise.
- 3) The medical provision was of top standard.
- 4) Stewarding on all courts was very effective which is a great help to the smooth flow of matches.
- 5) Attendance numbers were still good in comparison with many challengers and could have been far higher in more amenable weather conditions - this was not a spectator friendly week.
- 6) The public areas were very well set up with various catering, sponsor stalls, sports good shops and activities such as mini-tennis and beach tennis.
- 7) Hotels are good and within easy walking distance of both the Club and the town centre.
- 8) Transportation was a fleet of Mercedes S-Class cars which ran on request. Because everything was so close no-one had to wait long for transport if required and pick-up / drop-off to distant airports (there are none close) was also provided. A top class provision.
- 9) The player restaurant provided a good variety of free food and drink all day and drinks were also available in the player lounge.